



Galway City Council

Review of Parking Arrangements Update to Strategic Policy Committee 13th February 2024



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EXPERIENCE

- 20+ years in leadership roles in Transport sector
- B.Sc.(Eng) TUD
- Public Sector Transport and Parking Strategy
- Tender Advisory Support
- Digital Transformation
- People and Culture Transformation
- Private and Public Sector customers

ORGANISATIONS











Údarás Náisiúnta Iompair National Transport Authority



An Roinn Iompair Department of Transport

KEY FOCUS

To bring best practices and drivers of success to SMEs and public service bodies



Background to Review of Parking

- **Key Aims**: assess existing arrangements, make recommendations to support future changes
- Work Completed: initial workstreams examined in Q4 2023, key recommendations made in relation to Pay Parking systems and management of parking fines



- Oct-Nov 2023
- Analysed current Pay Parking options and trends
- Made recommendations on P&D, Pay by Phone



Dec 2023

- Made recommendations on parking fines management software
- Compiled key requirements for Tenders





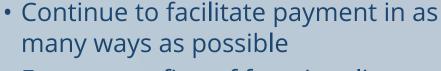
- Review of recommendations with key stakeholders
- Tender preparation



Recommendations

- Retain coin and card payment options at P&D ticket machines
- Upgrade P&D machines to ensure longterm connectivity
- Introduce Pay by Phone solution
- Ensure flexibility in supplier contracts
- Upgrade parking fines management software
- Use transactional parking data to inform decision-making





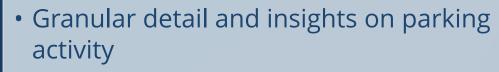
- Future-proofing of functionality, connectivity and security
- More flexible payment method for certain categories of motorist



• Facilitate future changes in needs, e.g. driven by Galway Transport Strategy

Benefits

• More robust solution with improved customer interfaces





Thank You