



Galway City Council

Review of Parking Arrangements
Update to Strategic Policy Committee

13th February 2024



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EXPERIENCE

- 20+ years in leadership roles in Transport sector
- B.Sc.(Eng) - TUD
- Public Sector Transport and Parking Strategy
- Tender Advisory Support
- Digital Transformation
- People and Culture Transformation
- Private and Public Sector customers



ORGANISATIONS



PARTNERS



KEY FOCUS

To bring best practices and drivers of success to SMEs and public service bodies





Background to Review of Parking

- **Key Aims:** assess existing arrangements, make recommendations to support future changes
- **Work Completed:** initial workstreams examined in Q4 2023, key recommendations made in relation to Pay Parking systems and management of parking fines



Oct-Nov 2023

- Analysed current Pay Parking options and trends
- Made recommendations on P&D, Pay by Phone



Dec 2023

- Made recommendations on parking fines management software
- Compiled key requirements for Tenders



Jan-Feb 2024

- Review of recommendations with key stakeholders
- Tender preparation



Key Recommendations

Recommendations

- Retain coin and card payment options at P&D ticket machines
- Upgrade P&D machines to ensure long-term connectivity
- Introduce Pay by Phone solution
- Ensure flexibility in supplier contracts
- Upgrade parking fines management software
- Use transactional parking data to inform decision-making



Benefits

- Continue to facilitate payment in as many ways as possible
- Future-proofing of functionality, connectivity and security
- More flexible payment method for certain categories of motorist
- Facilitate future changes in needs, e.g. driven by Galway Transport Strategy
- More robust solution with improved customer interfaces
- Granular detail and insights on parking activity



Thank You